



WUFI Passive Download Troubleshooting:

If you are having issues downloading WUFI Passive or connecting the WUFI-DB file, please see the troubleshooting options below. We recommend you follow the options in the order provided.




Option 1:

'Right-click' on the WUFI Passive program icon and 'Run as Administrator'.

Option 2:

Make sure the **Install_WUFI_Passive_X.exe** (application file) and **WUFI-DB.exe** (application file) have been added to the same, un-zipped folder. Double-click to run the **Install_WUFI_Passive_x.exe** file. The **WUFI-DB** should automatically open during that installation process.

**If the installation was previously done without both files extracted, make sure the WUFIPLUSconfig.xml (described in Option 3) is deleted before the re-install of WUFI Passive.*

Name	Date modified	Type	Size
 Install_WUFI_Passive_3_2_0_1	2/12/2019 4:26 PM	Application	74,414 KB
 InstallationGuide	2/12/2019 4:26 PM	Adobe Acrobat Docum...	1,081 KB
 WUFI-DB	2/12/2019 4:26 PM	Application	92,385 KB

Option 3:

Look in the WUFI Passive installation folder for a **WUFIPLUSconfig.xml** (XML file) and delete this XML file. Try to re-run the WUFI Passive application icon.

OS (C:) > Program Files (x86) > WUFI_3_1_1_62 > masterWUFI > WUFIpassive

Name	Date modified	Type	Size
wufi1d.dll	3/27/2018 10:23 AM	Application extension	1,348 KB
wuficlimate.dll	10/24/2018 5:16 PM	Application extension	3,361 KB
WUFIpassive_project	7/9/2013 8:18 PM	ICO File	165 KB
WUFIplus	2/12/2019 8:06 AM	Application	4,287 KB
WUFIPLUSconfig	3/28/2019 11:56 AM	XML Document	1 KB
xerces-c_2_6.dll	11/12/2010 12:12 PM	Application extension	2,304 KB